

# The Royal Alberta College

Common Questions and Answers

The Royal Alberta College shall be transparent with all of our applicants in their application process for admission. We have taken the liberty to create a list of the most common asked questions, statements and have provided answers for ease of reference.

### THE ROYAL ALBERTA COLLEGE PROGRAMS ARE:

- + Government of Alberta Accredited Program
- + Provides Practicum Placement Assistance
- + Provides graduation work placement assistance

+ International students that are enrolled can work 20 Hours per week while in school and full-time during breaks.

- + Offers a balanced student-work-life schedule
- + Includes First-Aid certification
- + One of the lowest tuition rates in Canada
- + Student referral program
- + Career pathway into 25+ fields of employment

+ Programs are approximately 44-52 Weeks long, with breaks, allowing students to transition into Canada properly.

+ Includes a Google Chromebook or Tablet.

## "

Our goal is to be transparent with all of our applicants and help them

through their process from applying until graduating from The Royal Alberta College.

-The Office of Registrar

~ . .

Question: Is The Royal Alberta College accredited?

**Answer:** Yes, we are accredited by the Government of Alberta. In addition we are listed on the Government of Alberta official website here:

https://alis.alberta.ca/occinfo/post-secondary-programs/school/05fd1ddb-67fc-4c42-a2f1 -4be490b376be/

#### Question: What is the scholarship subsidy?

**Answer:** The scholarship subsidy is a subsidy that reduces the total tuition cost for enrollment within two of our undergraduate diploma programs. The scholarship subsidy reduces the total amount for a students education from \$15,500 to a lower amount depending on the type of scholarship-subsidy that is applied.

#### Question: What is not covered by the scholarship subsidy?

**Answer:** The scholarship subsidy is applied towards tuition, and school fees. You are responsible for all other aspects, including yet not limited to: housing, travel, food, clothing, day-to-day living, and your GIC.

#### Question: What is a GIC?

**Answer:** The GIC is money held by a Canadian Bank, in your name. This has been established in accordance to the rules and regulations set by the Government of Canada for international students. The GIC is paid to you on a monthly basis, this is to assure the Government of Canada that you have money to sustain living on a monthly basis. You can not withdraw the entire amount. To learn more we encourage you to Google "Government of Canada GIC requirements for international students." to learn of the most recent required amount, rules and regulations.

**Question:** What are the two undergraduate diploma programs that are eligible for a scholarship subsidy?

**Answer:** The eligible programs are: The Multi-Language Educational Assistant Undergraduate Diploma and The Business Administration with a Minor Diploma Undergraduate Program.

Question: How long are the two eligible undergraduate diplomas: Answer: 1 year in total

**Question:** What is the total cost of attending college for a program? **Answer:** Students will not pay more than what is stated in your conditional letter of offer or as advertised by the college through the scholarship subsidy program. Question: How many semesters are in the program? Answer: Each program has three semesters.

Question: What are the requirements for admission?

Answer: Please visit this link:

http://alberta.college/programs-courses/multi-language-educational-assistants-diploma/ educational-assistant-jobs-and-salaries/

**Question:** I already graduated in a similar field of education that I am seeking admission for, is this a wise choice?

**Answer:** Yes, and no. Sometimes the department that is issuing study visas will question why are you taking a course similar to the one you have completed. They may scrutinize more since we don't offer a Masters program. Yet, if you are seeking Business Administration with a Minor, and have never taken the same minor (North American B2B Sales, Online Sales Management) or are enrolled in the Educational Assistant Program and had a career as a teacher in your country of origin and are seeking North American Classroom Management experience, then you could be granted the study visa. Our recommendation is to always seek a new program that you are confident in and have an understanding of.

Question: Can I work while I am attending school?

**Answer:** Yes, the number of hours that a student on a study-permit can work is dictated by the Federal Government of Canada. Presently students can work up to 20 hours per week while in school, and full-time on school breaks. To learn more, we recommend that you learn more from a valid government website that ends in gc.ca

Question: How long are The Royal Alberta College breaks? Answer: Our breaks equal to about three months.

**Statement:** "I have found other colleges that are equal to or less than your tuition.." **Answer:** That is highly unlikely, we recommend you do some research. Almost all colleges require you to pay them per each semester/term at a rate between \$7,000 or more (usually 3 - 4 terms per year) plus an application deposit between \$6,000 - \$8,000 that is not applied towards tuition; and some colleges require their international students pay an additional hourly class fee totalling more than \$28,000 per year over 3 to 4 years. Question: Why is The Royal Alberta College offering a scholarship subsidy? Answer: The Royal Alberta College is a registered not-for-profit entity, and acknowledges that Alberta was created from hard working settlers that have made #Alberta one of the greatest provinces in #Canada. We are honouring the hardworking Alberta heritage and offering a scholarship subsidy for hard-working citizens that require study permits a chance to save their money for greater opportunity in Canada.

Question: Do you have a brochure with program information? Answer: Yes, we have PDF documents available, please ask one of our online team members.

**Question:** Is the scholarship subsidy available to everyone? **Answer:** No, it is limited for the local residents (by citizenship) within the areas we are advertising - We have agency agreements with representatives in locations around the world. We pay a fee to these agencies that is collected through a student tuition, so tuition rates in these regions are set and can not be reduced.

Question: How do I apply for the scholarship subsidy?

**Answer:** The Scholarship subsidy is only awarded after the successful completion of a formal interview.

Steps to set-up an Interview:

To apply for an interview you must confirm that you:

1.) Have the ability to pay the remaining tuition and fees when needed (this is a subsidy scholarship that reduces the cost for tuition)

2.) Have the ability to pay for a GIC (money placed in trust with the Government of Canada) that you receive on a monthly basis.

3.) Have a valid passport

- 4.) Have completed or are in the process of doing a language test (6 Band min)
- 5.) Have a Gmail account (interviews are done on Google ONLY)
- 6.) Have a resume (The Office of the Registrar needs to see at the interview)
- 7.) Have suitable internet connectivity

You have to book an interview, the college will send you an international student handbook prior that you MUST read before your interview.

**Question:** I can say yes to all the requirements except #4 should I still book an interview?

**Answer:** Yes! We use the interview to assess your spoken English, if you are successful, you will receive a conditional letter of acceptance whereby it will require you to complete the needed testing.

Question: Is there a cost for the interview? Answer: No cost for an interview.

Question: What time of the day are interviews?

**Answer:** Interviews will be conducted at the convenience of the staff of the college and are usually held between 0730 - 0845 and 1700 onwards in the applicants local time. We are Canadian Mountain Standard Time.

Question: What happens after the interview?

**Answer:** If you are successful you will receive a conditional letter of acceptance stating that you have been awarded the scholarship subsidy, within the letter it will have specific terms that you must complete to receive your formal letter of acceptance, the formal letter of acceptance (letter of offer) is the document that is required to apply for your visa.

Question: Is it difficult to apply for a student visa?

**Answer:** It's easy! The Royal Alberta College will help prepare the paperwork for our successful applicants to apply for their study permit. Applicants will apply directly online, and the cost is around \$250.00 visit this link:

<u>https://www.cic.gc.ca/english/information/applications/student.asp?countrySelect=CN</u> If you require clarification on the process, we will be available to assist you live online.

Question: If my visa is denied does my money get refunded?

**Answer:** If you are applying from outside of Canada, and your Study Permit is denied, and you send us a copy of the denial letter, you will receive a 100% refund, less applicable fees (wire transfer fee.) If you decide not to attend RAC for any other reason, only 75% of the fees will be refunded to you. If you are applying from within Canada, no refund will be granted. Refunds can take up to 90 days or longer, and refunds are only issued to the account that rendered the payment as per government regulations.

**Question:** Is there a cap for the scholarship subsidy? **Answer:** Yes, it is capped at 10 International Students(Total) per year per country per year. Some exceptions may apply.

**Question:** I was charged with a criminal offence, can I still apply for admission into your programs?

**Answer:** Yes, but the programs will be limited to the Undergraduate Diploma in Business Administration with Applied Communication with a Minor. If you have ever been charged or convicted of an offence you will not be permitted to be enrolled into the Multi-Language Educational Assistant Undergraduate Diploma Program as ALL students must PASS a local and federal police clearance. In addition you should be aware that Canadian Immigration Officers may deny you entry for having a criminal history.

Question: Who is the most senior person at the college?

**Answer:** The Chief Registrar is the most senior official at the college. The Registrar takes advice and direction from the Board of Governors, these Governors have been appointed based on their community involvement, professional expertise and experience. Our current Board of Governors includes representatives from law enforcement, the Canadian military, Medicine, Education and a labour expert.

#### Question: Do you have a referral system?

**Answer:** Yes, we do consider working with some agents; but as stated in a previous answer *"We have agency agreements with representatives in locations around the world. We pay a fee to these agencies that is collected through a student's tuition, so tuition rates in these regions are set and can not be reduced…."* we also have a student referral system whereby enrolled or accepted students receive \$500 credit cash cards. To learn more visit <u>http://Alberta.College</u> and search the referral tab.

#### Question: Who is online?

**Answer:** ONLY college staff in Canada are online. Staff work on a rotational basis handling inquiries. Our staff work in Edmonton, Alberta during local hours between 0730 - 1915, daily with breaks throughout the day. We work on a volunteer basis during the holidays, and breaks in terms; so answering messages will take longer than normal. Remember to be professional with these people, as they are the ones that assess you initially.

**Question:** I have a friend of the family wishes to drop-in and see the staff and the college, is this possible?

**Answer:** Yes, with an appointment, as all professional learning environments we require appointments for meetings and we do not take unsolicited "drop-ins." To book an appointment you should email or call the Office of The Registrar. This is to assure that the students and staff are not distrurbed.

**Question:** If I complete my first diploma at the RAC, do I get a better rate if I take another diploma?

**Answer:** Yes, you pay the same rate as Canadian citizens once you complete your second diploma, the rate is dependent on the program, to plan ahead look at the program sheet and read 'local rates"

Question: I have read this document, what's the next step? Answer: Engage us online through Facebook Messenger and advise that you read the information we sent you, ask any questions, and if you're ready we will setup an interview.

#### USEFUL LINKS:

Copy and paste these links in your browser, it will provide you fact based information from the Government of Canada on the application for your study permit.

Link that advises you the usual processing times for study visa's: <u>https://www.canada.ca/en/immigration-refugees-citizenship/services/application/check-p</u> <u>rocessing-times.html</u>

This link provides you on the criteria and steps to apply: <u>https://www.canada.ca/en/immigration-refugees-citizenship/services/application/applicat</u> <u>ion-forms-guides/guide-5269-applying-study-permit-outside-canada.html</u>

This is the link that tells you how to apply (we will help you when you are at this step) <u>https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/stud</u> <u>y-permit/apply.html</u>

APPROVED JAN 3RD 2020 Copyright 2020

#### Steps for an interview :

Step 1. Read "Q&A Final" (This document) - Read this document thoroughly as it answers almost ALL of the questions.

Step 2. Reconnect with us online through Facebook Messenger, and request "more information" and we will then send you TWO more documents

Step 3. Reconnect with us online through Facebook Messenger, and advise us that you have read the information we sent you (the two more documents).

Step 4. We will require you to UPLOAD your resume (we may ask it earlier) this will allow us to determine if you have the professional experience needed for our programs.

Step 5. If you make it to step five, we will send you the International Student Prospectus, you will be asked to read it prior to an interview.

Step 6. You will be provided with your interview time by a college staff member.

- 1) Dress properly and have a good connection. As stated in this document earlier,
- 2) You MUST have a GMAIL account, as interviews are ONLY conducted on GOOGLE Hangouts.
- 3) Do not be in a place that has distractions and be sitting.

#### How <u>not</u> to be selected:

- 1.) Asking the same question over-and-over again when the answer has been provided to you. You must understand that the Facebook Messenger is handled by several people that take their time to provide you information for your questions. We use Facebook messenger as it allows us to see the complete dialogue between yourself and our team.
- 2.) By not reading the information properly.
- 3.)By having a blocked Facebook page and/or texting in slang.